

SURVEY RESULTS



Township of Upper St. Clair Comprehensive Plan
Township of Upper St. Clair
Allegheny County, Pennsylvania

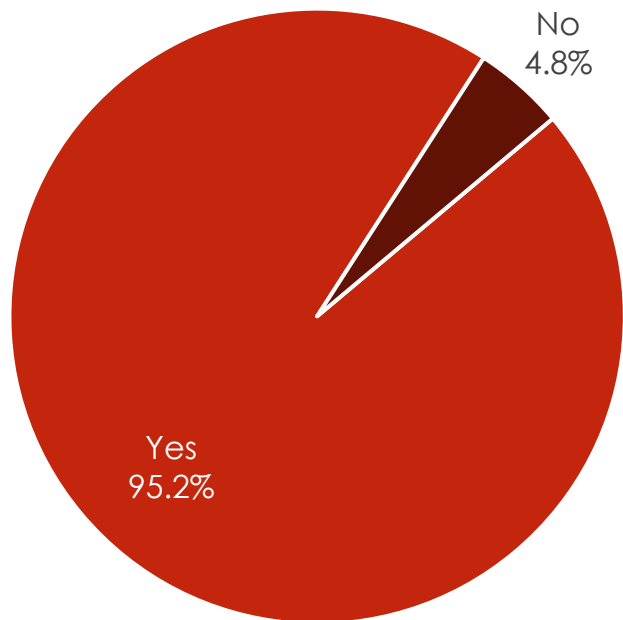
INTRODUCTION

- The following is a summary of the comments received through the Online Community Survey. The survey was created to allow the public to provide comments online on important issues and topics for the comprehensive plan to address, and was available from April 1, 2024 to June 6, 2024.
- Within the summary, “mentions” refer to the total number of times a topic or issue was cited throughout the survey responses. This means that the number of mentions may exceed the total number of comments because one response may mention multiple topics or issues.

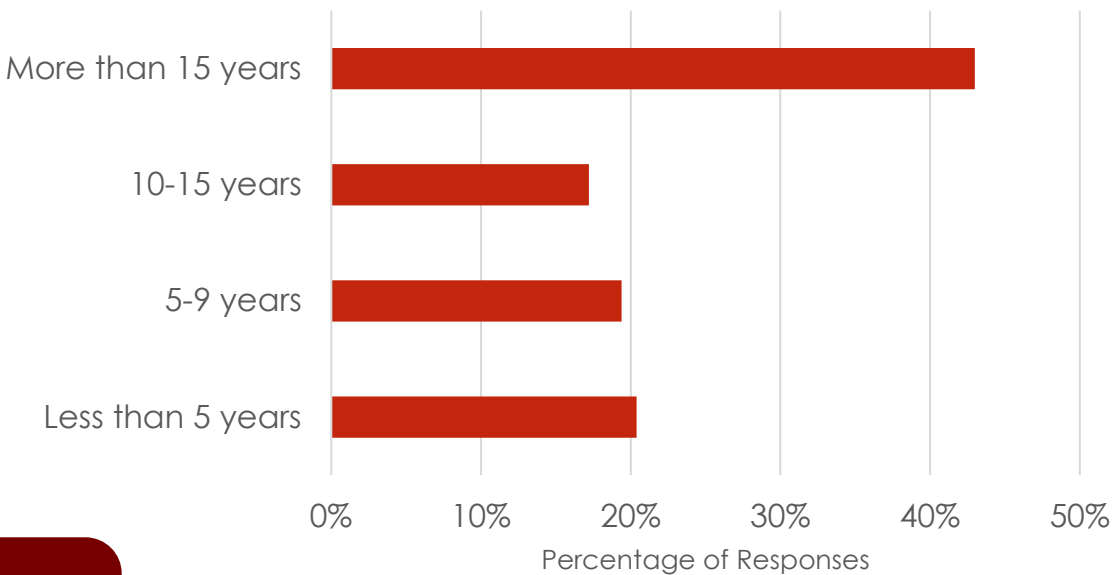
SURVEY RESULTS

BACKGROUND INFORMATION

Are you a resident of the Township of Upper St. Clair?



How long have you lived in Upper St. Clair?*



1,196

TOTAL RESPONSES

*Please note that this question was only asked to respondents who indicated they **were** a resident of Upper St. Clair.

SURVEY RESULTS

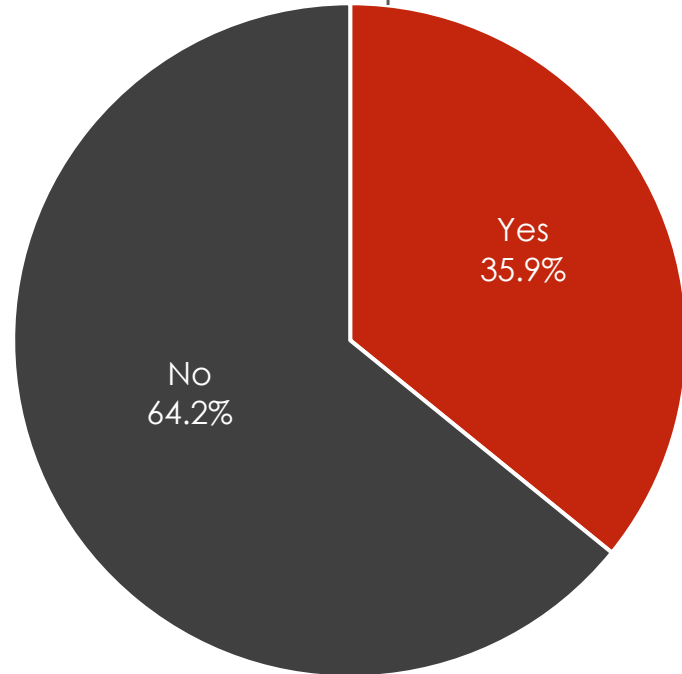
BACKGROUND INFORMATION

- Of the 1,092 responses to “What street do you live on?”, the top roads mentioned by respondents include the following:
 - Old Meadow Rd (23) in the Rolling Meadows North Community
 - Lambeth Dr (19) across from the St. Clair Country Club
 - Warwick Dr (17) near Gilfillan Park
- The northwest portion of the Township, just north of Boyce Mayview Park, has a slightly higher mention rate, with six distinct roads having 11 or more mentions.

SURVEY RESULTS

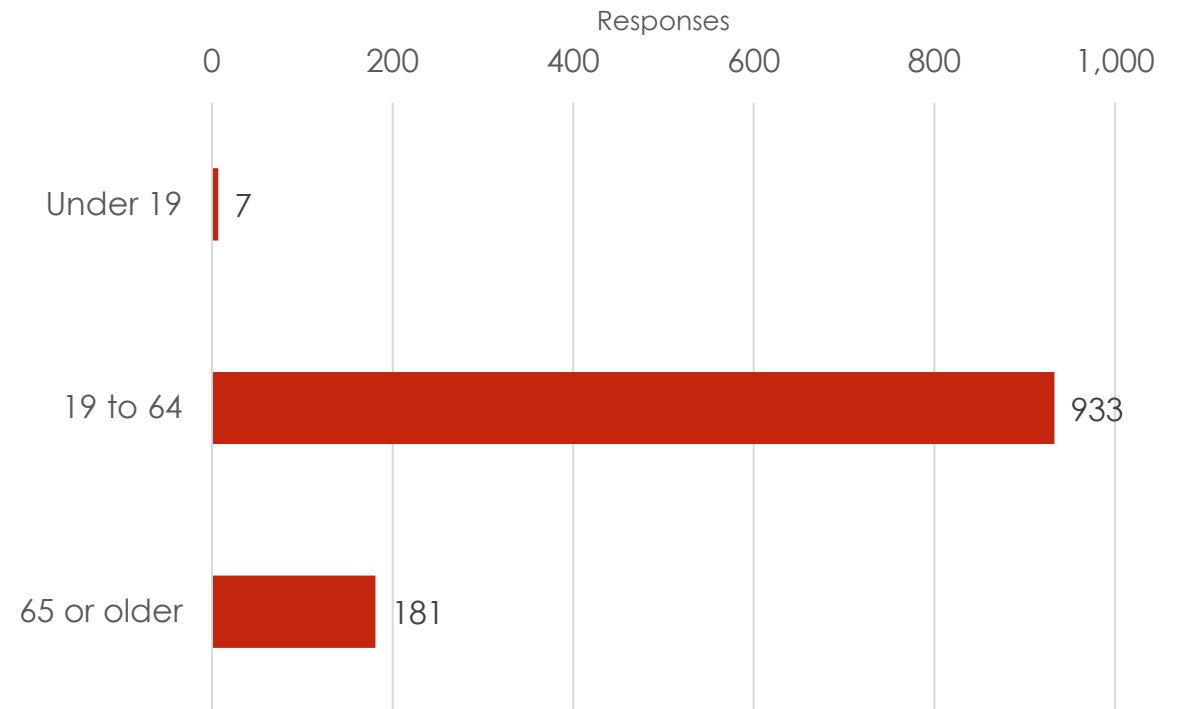
BACKGROUND INFORMATION

Do you work in the Township or own a business in the Township?*



*Please note that this question was only asked to respondents who indicated they were **not** a resident of Upper St. Clair.

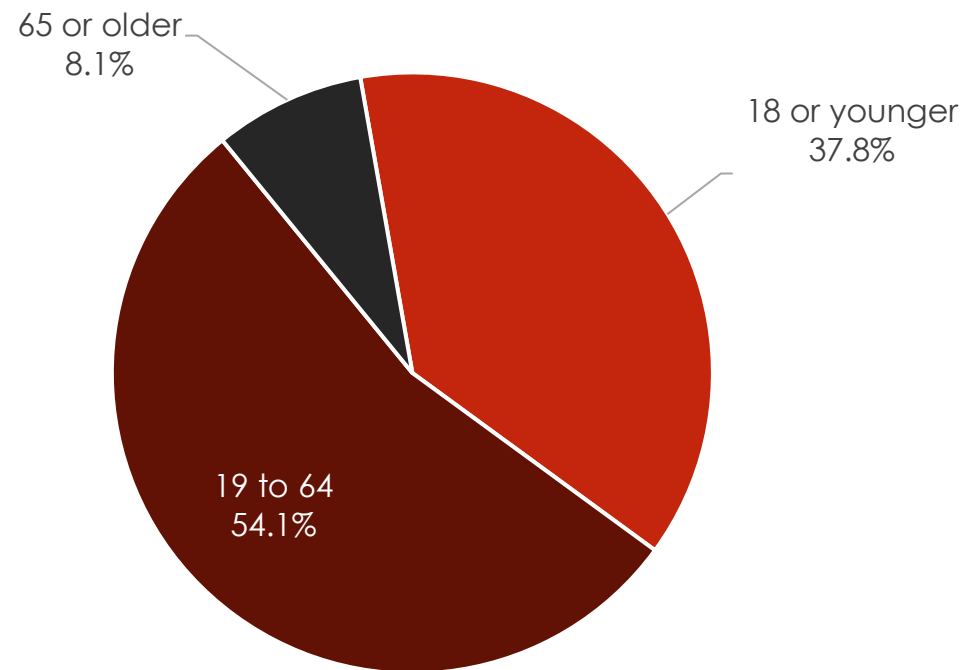
In what age range do you fall?



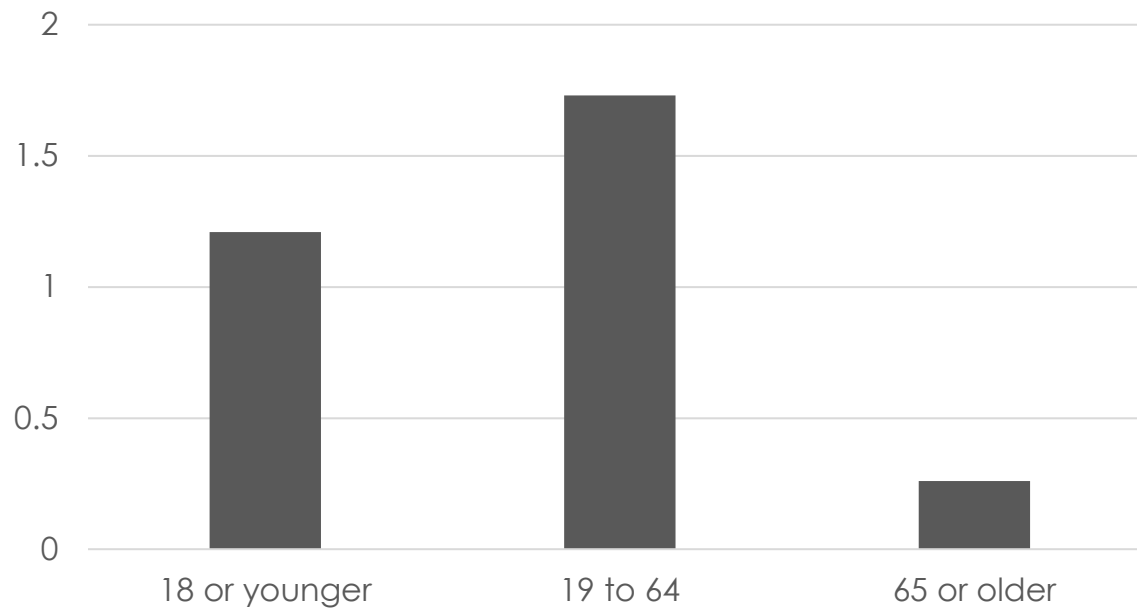
SURVEY RESULTS BACKGROUND INFORMATION

Including yourself, how many people are within the following age groups in your household?

Percent of Household of Each Age Class



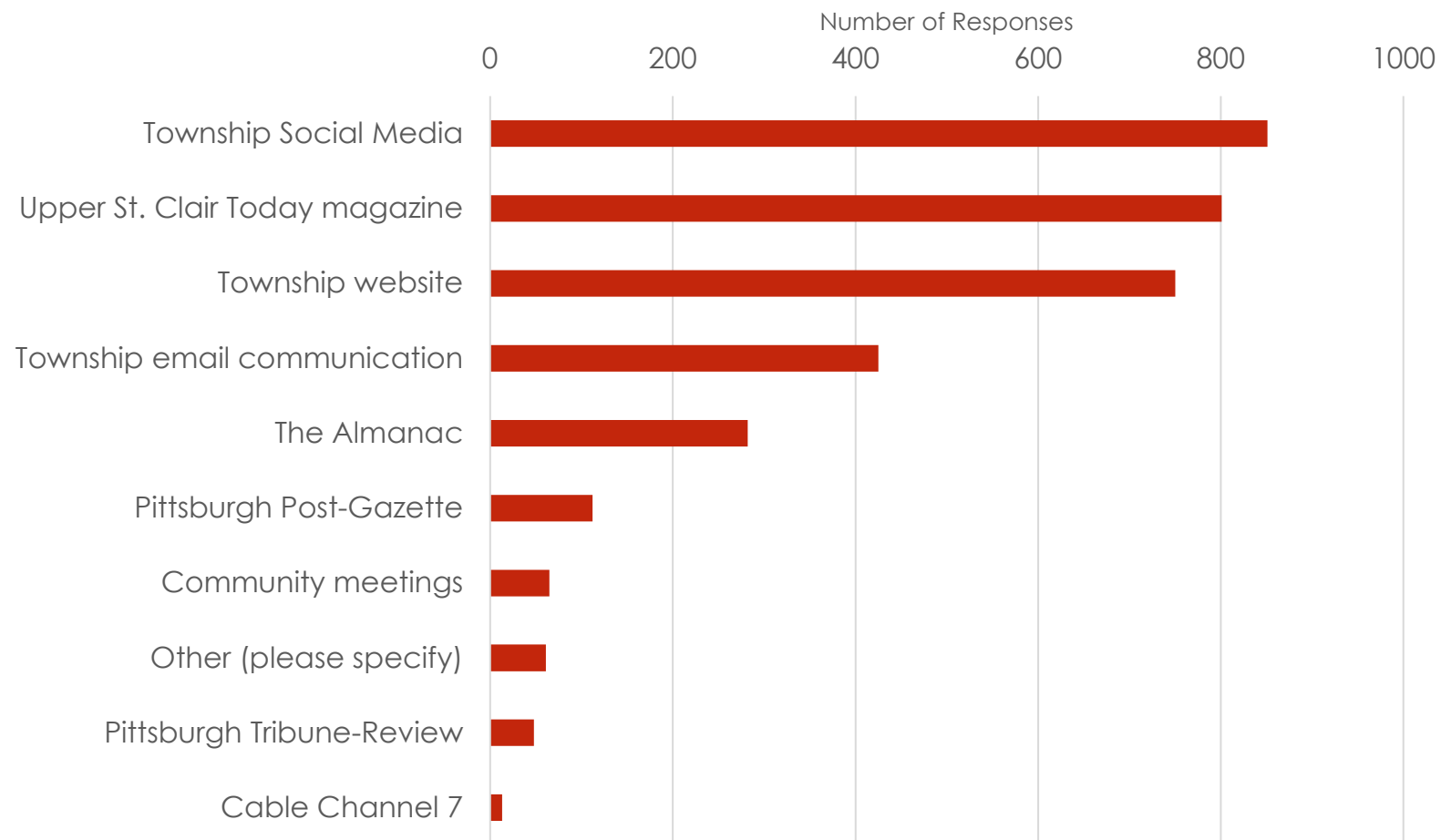
Mean Number of Individuals Per Age Group Per Household



SURVEY RESULTS

BACKGROUND INFORMATION

From what sources do you receive news about the Township?

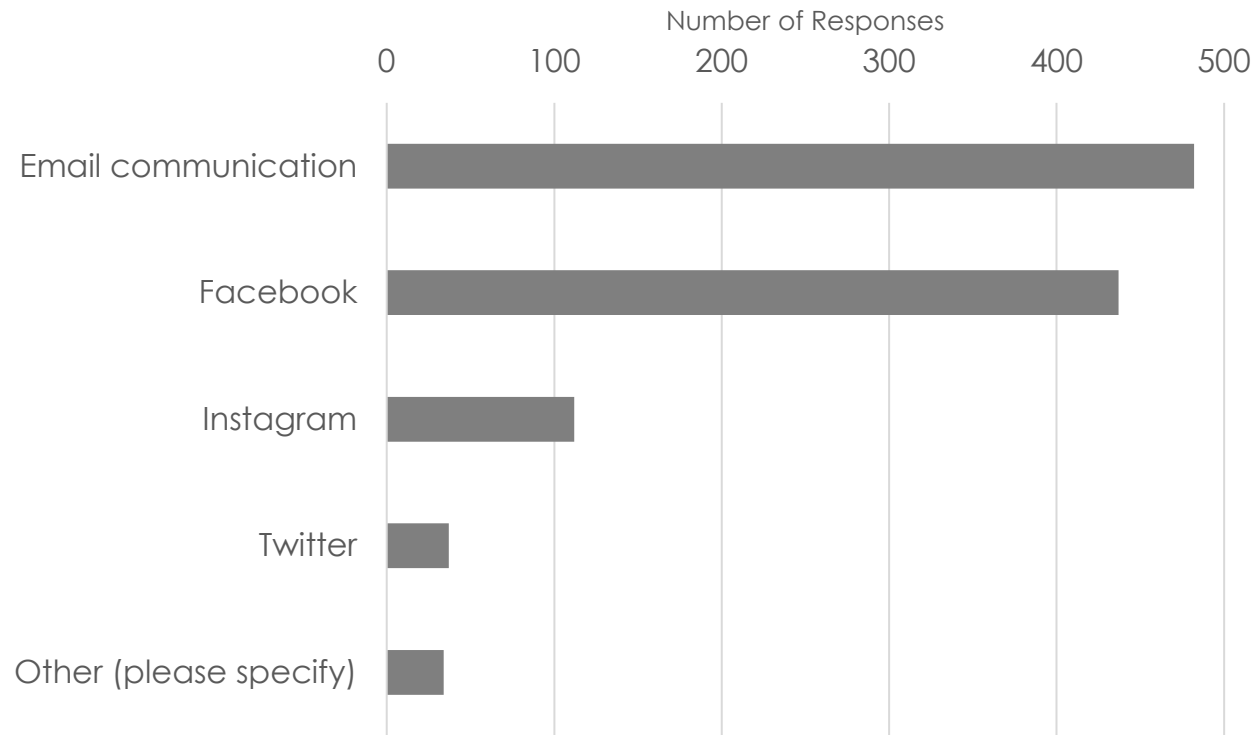


Most Mentioned Other Sources:

- Word of mouth (40)
- Schools (6)
- C&RC (3)
- Community foundation emails (2)

SURVEY RESULTS BACKGROUND INFORMATION

What method of social media do you believe is the most effective?



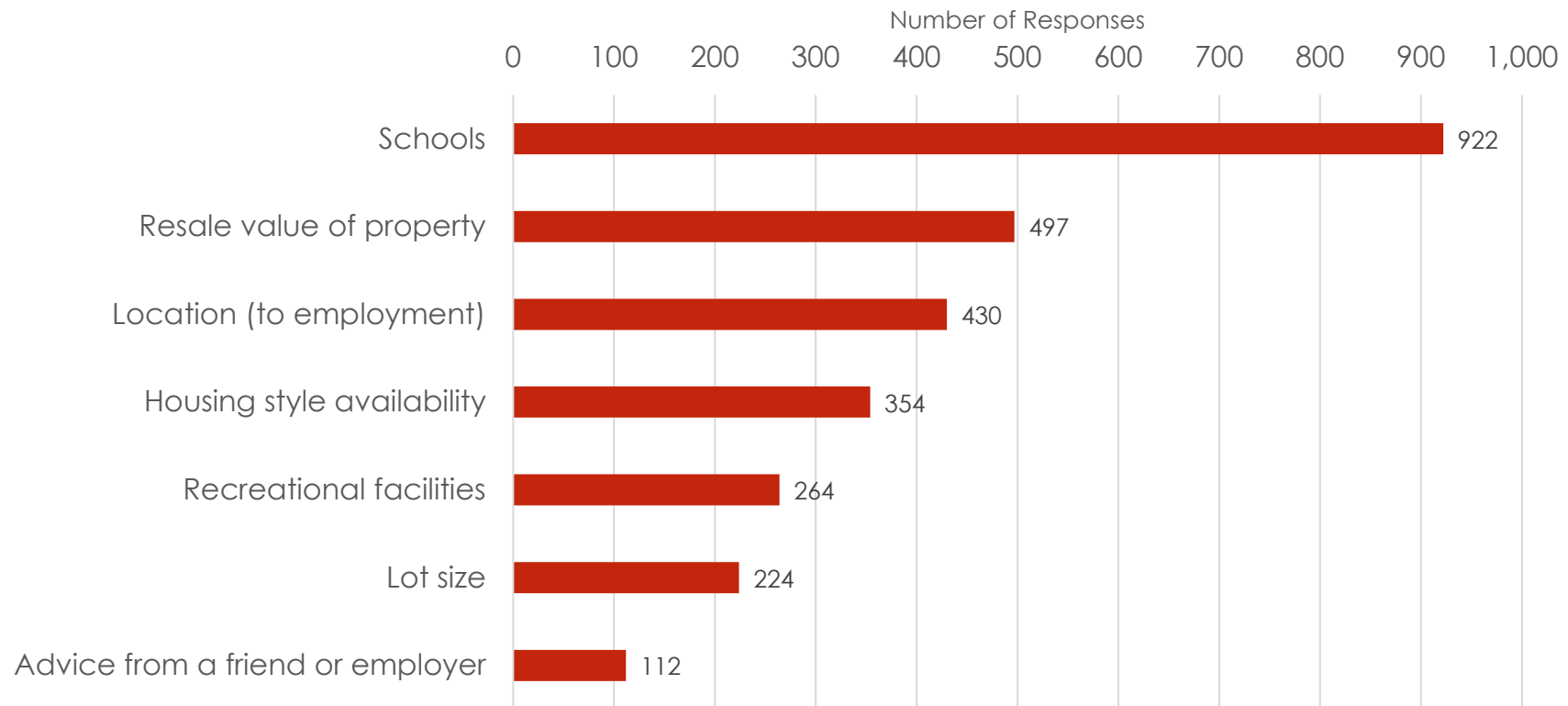
Most Mentioned Other Answers:

- Text (4)
- Social media is unreliable (9)
- Depends on the demographic trying to be reached (5)
- Township website (3)

SURVEY RESULTS

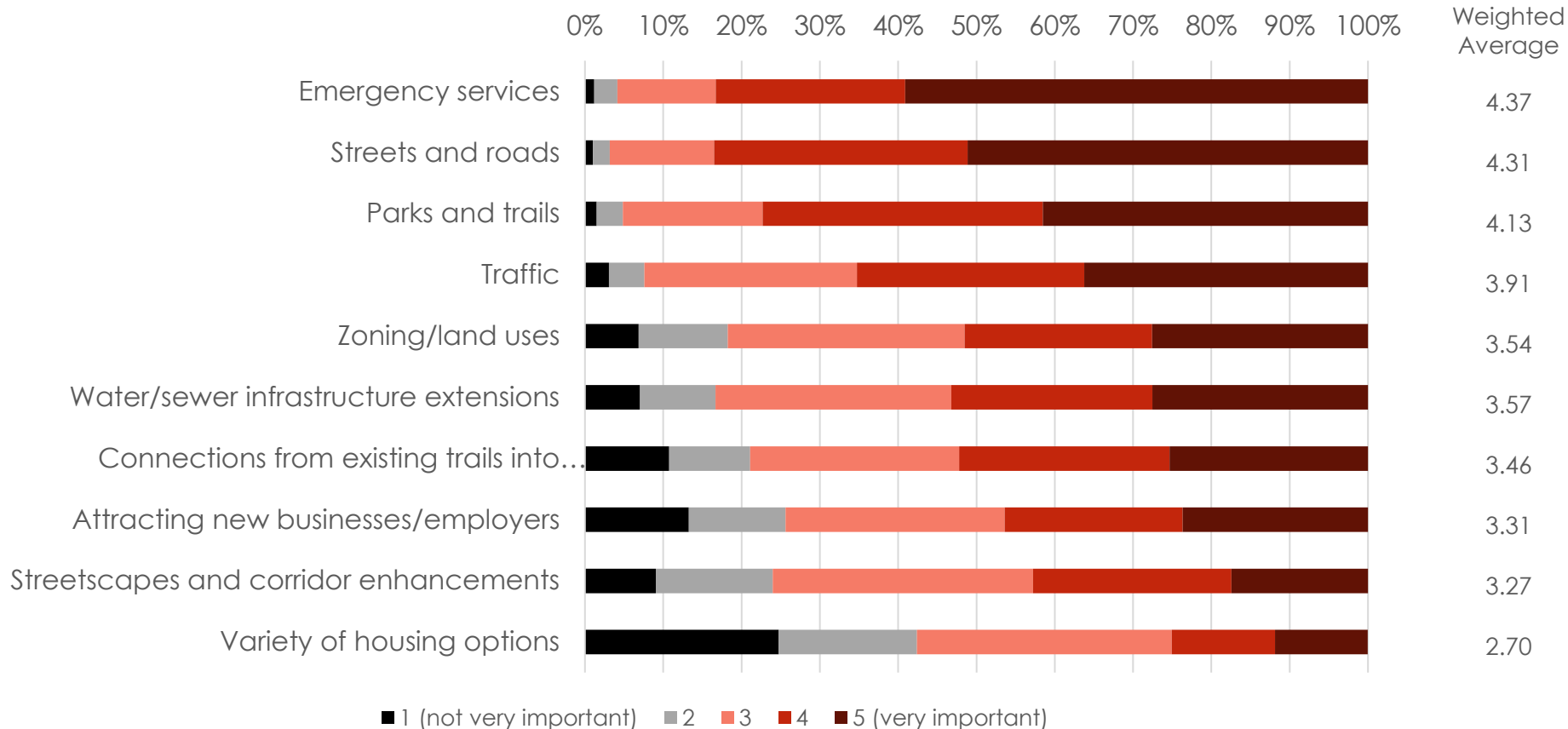
QUALITY OF LIFE

Please select the top 3 reasons why you selected Upper St. Clair as your place of residence.



SURVEY RESULTS QUALITY OF LIFE

How important to you are improvements on the following issues
as Upper St. Clair moves forward?



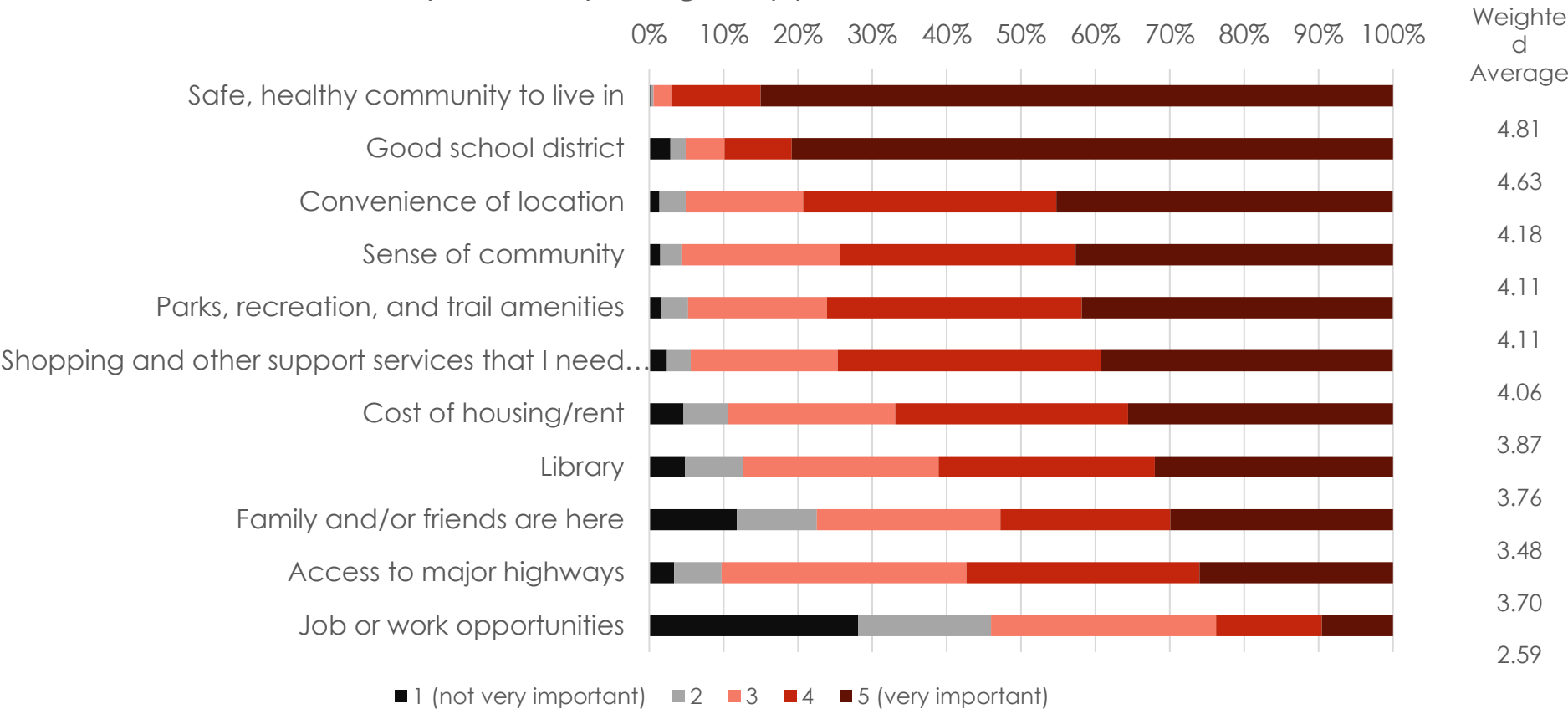
Most Mentioned Other Improvements:

- Pickleball (10)
- Sidewalks (20)
- Public service and utility upgrades (10)
- Exclusively single-family housing (9)

SURVEY RESULTS

QUALITY OF LIFE

How important are each of these aspects of your community to you today living in Upper St. Clair?



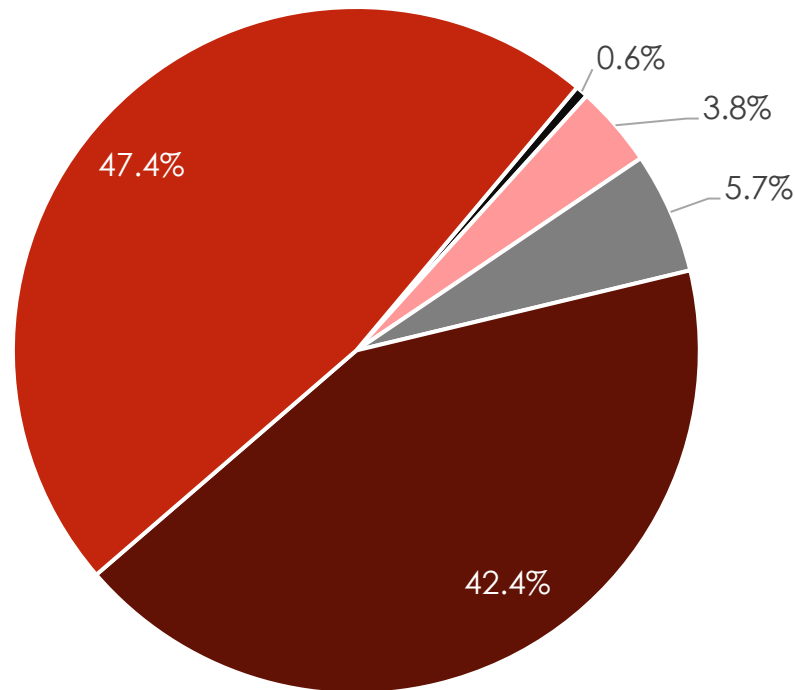
Most Mentioned Other Aspects:

- More businesses (8)
- Pickleball (6)
- Sidewalks (6)
- Public services and policing (4)

SURVEY RESULTS

QUALITY OF LIFE

In general how satisfied are you with Upper St. Clair as a place to live?



■ Very dissatisfied ■ Somewhat dissatisfied ■ Neutral ■ Satisfied ■ Very satisfied

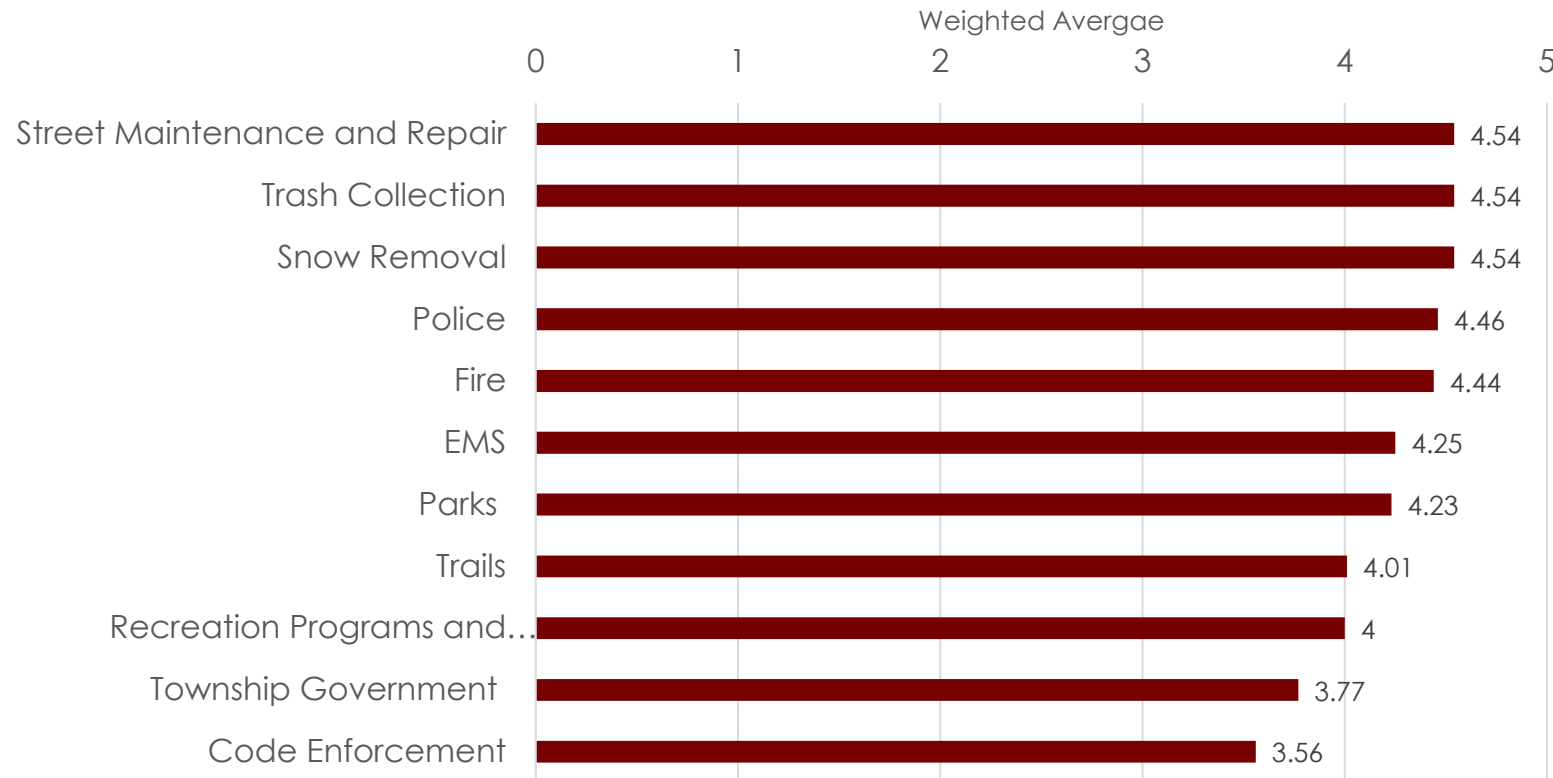
Reasons for selecting “dissatisfied” or “somewhat dissatisfied”:

- Tax concerns (6)
- Lack of a sense of community, inclusivity, and diversity (12)
- Connectivity and sidewalk issues (8)

A combined 89.8% of respondents are very satisfied or satisfied with living in Upper St. Clair.

SURVEY RESULTS MUNICIPAL SERVICES

What is your view on the quality of services in the Upper St. Clair community? (1 being poor service and 5 being excellent service)

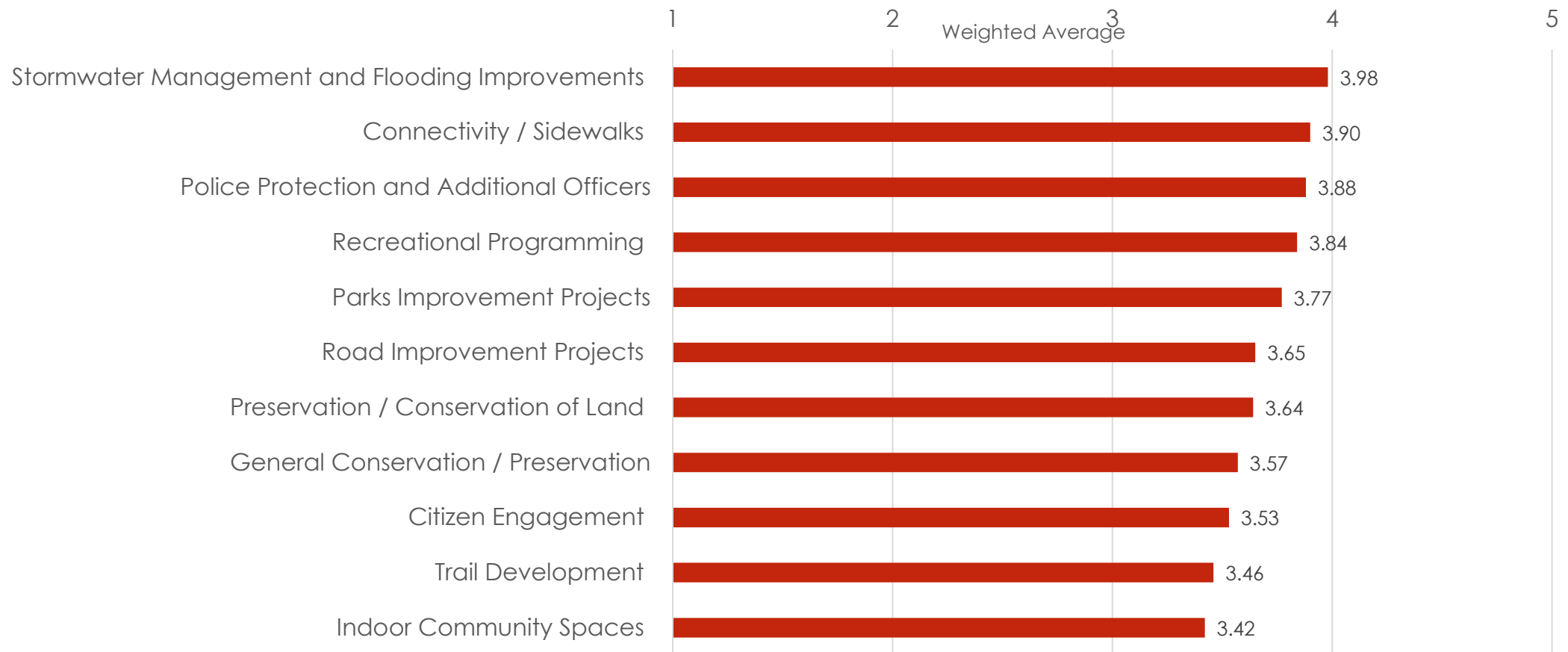


Most Mentioned Other Services:

- New trash collection program (32)
- Lack of recycling (5)
- Lack of leaf pickup (5)

SURVEY RESULTS MUNICIPAL SERVICES

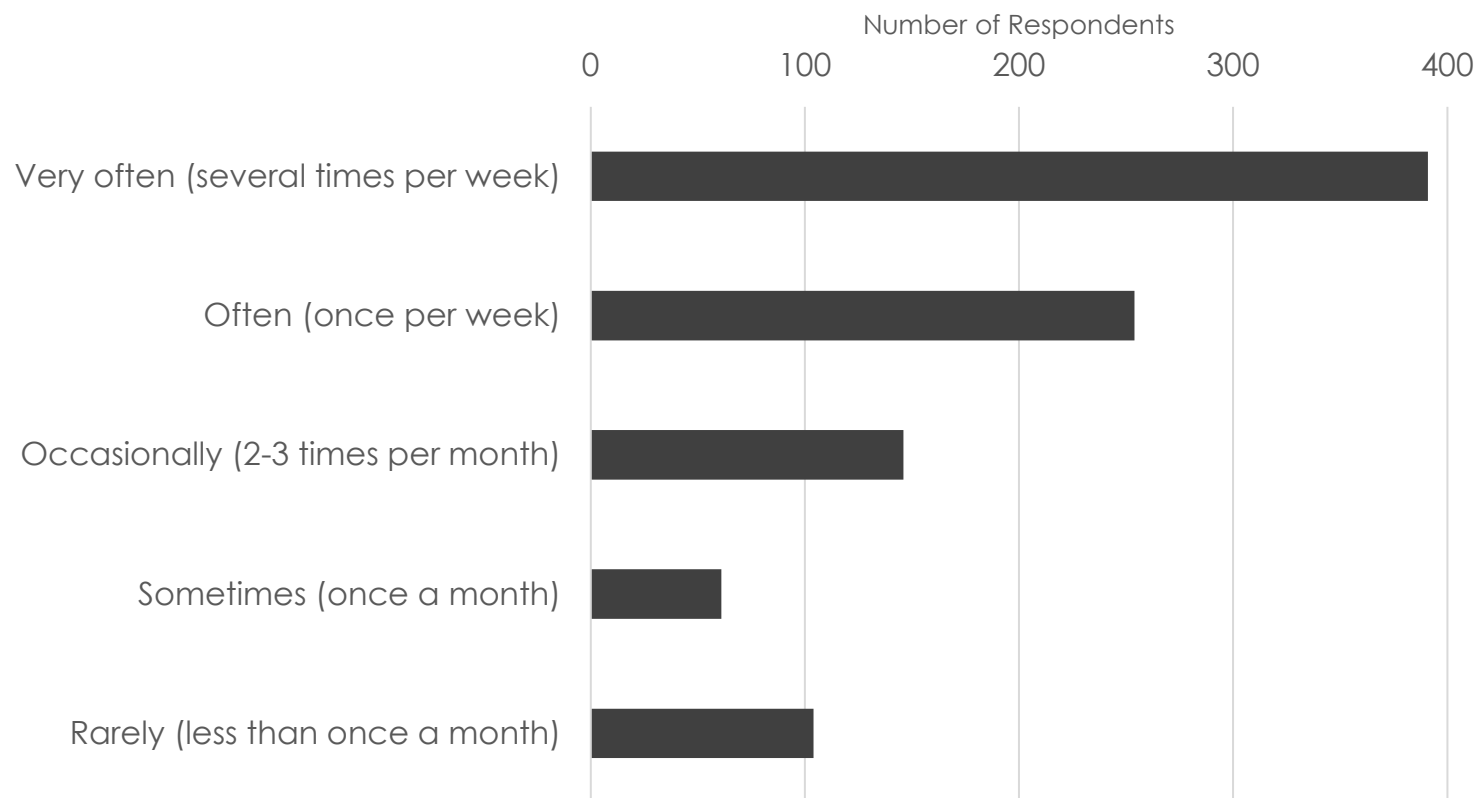
What issues do you think should be most important to Upper St. Clair government, officials, and staff? (1 being least important and 5 being most important)



SURVEY RESULTS

RECREATION AND LEISURE

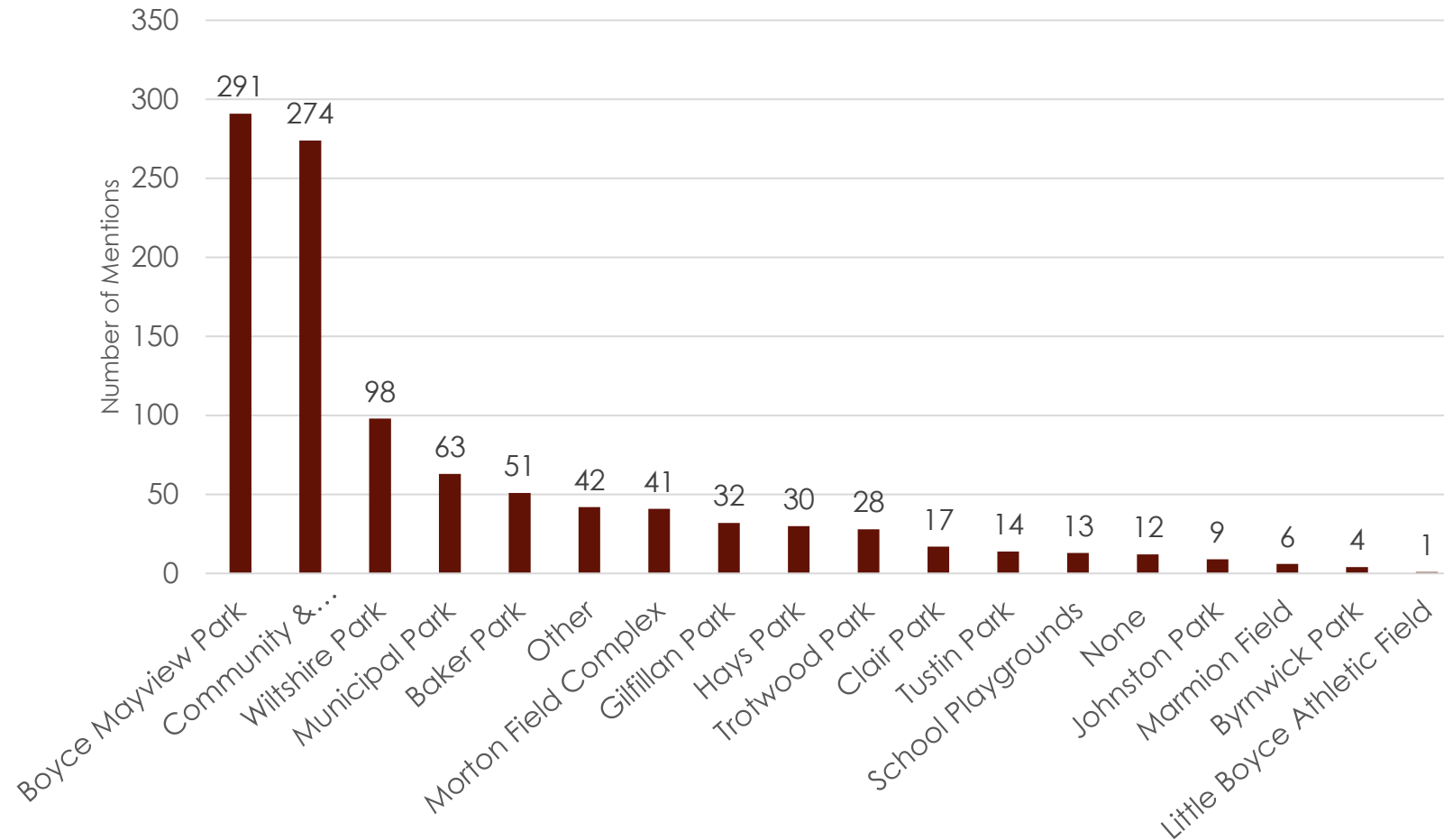
How often do you or others in your household use a Township park or recreational field?



- 40.9% of respondents use a Township park or recreational field very often
- 26.6% of respondents use a Township park or recreational field often
- 15.3% of respondents use a Township park or recreational field occasionally
- 6.4% of respondents use a Township park or recreational field sometimes
- 10.9% of respondents use a Township park or recreational field rarely

SURVEY RESULTS RECREATION AND LEISURE

Which facility or park do you visit most often?



Other Responses:

- None
- Library playground
- Wingfield Pines
- Montour Trail

SURVEY RESULTS

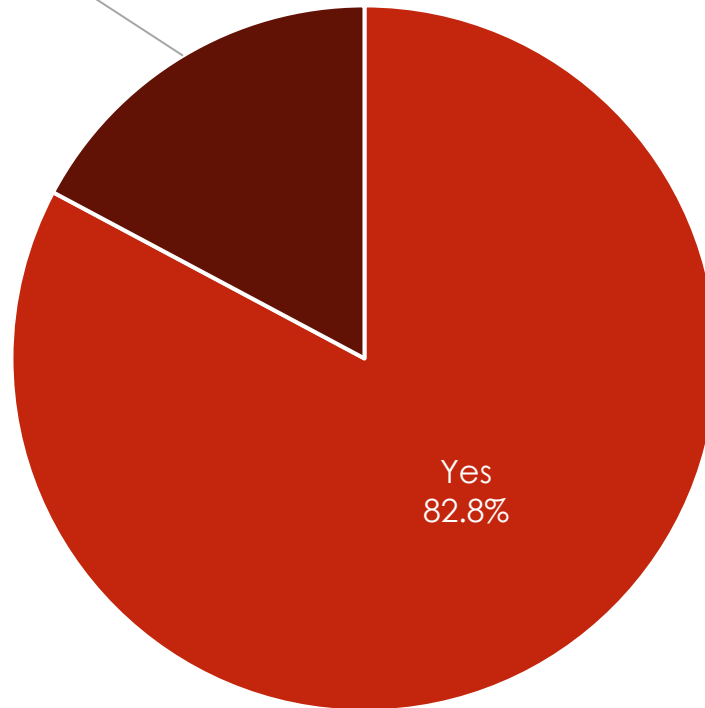
RECREATION AND LEISURE

- Of the 892 responses to this question, the top parks or recreational facilities mentioned by respondents include the following:
 - Boyce Mayview Park
 - Community & Recreation Center
 - Wiltshire Park
- As the largest park in the Township, Boyce Mayview Park and the on-site C&RC is a top destination for residents.

SURVEY RESULTS RECREATION AND LEISURE

Do you feel Upper St. Clair is investing adequately and properly in its parks and recreation assets and resources?

No (please specify
what can be
improved)
17.2%

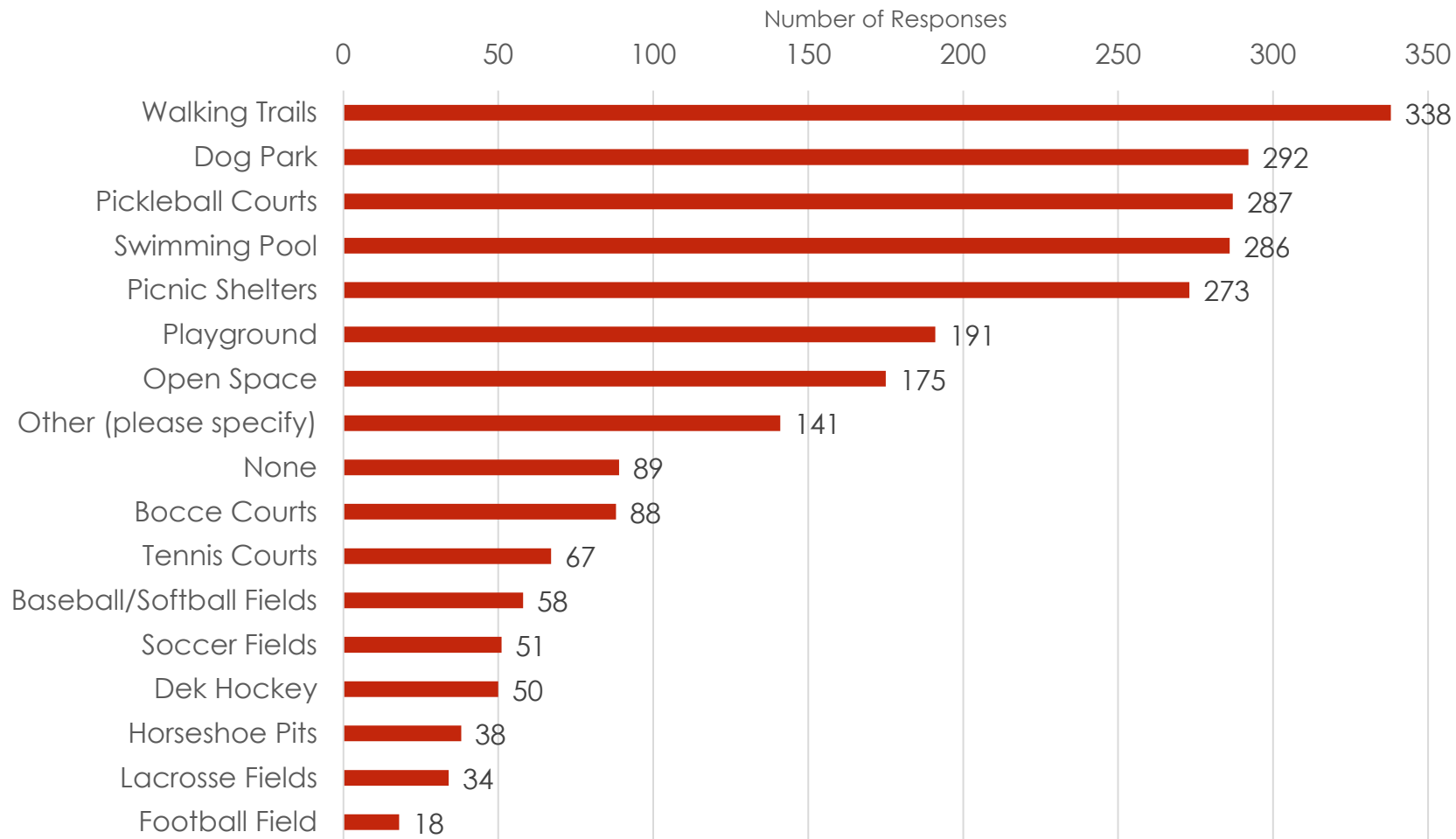


Most Mentioned Improvements:

- Pickleball facilities (49)
- Park restrooms (14)
- Dog parks (10)
- Walkability and connectivity (12)

SURVEY RESULTS RECREATION AND LEISURE

What additional recreational facilities do you think are necessary within the Township's Neighborhood Parks?

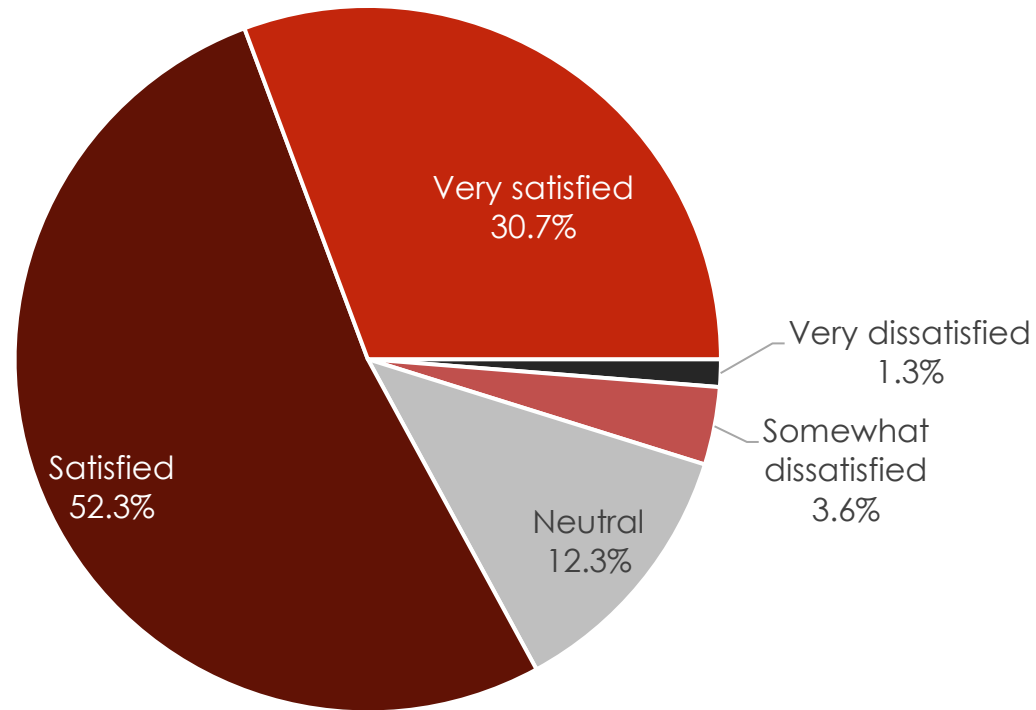


Most Mentioned Other Recreational Facilities:

- Park restrooms (24)
- Accessibility and connectivity infrastructure (12)
- Exercise equipment and facilities (21)
- A bigger pool (18)

SURVEY RESULTS RECREATION AND LEISURE

How would you rate your overall satisfaction with the Township's parks, open space, and recreational facilities?



Reasons for selecting “dissatisfied” or “somewhat dissatisfied”:

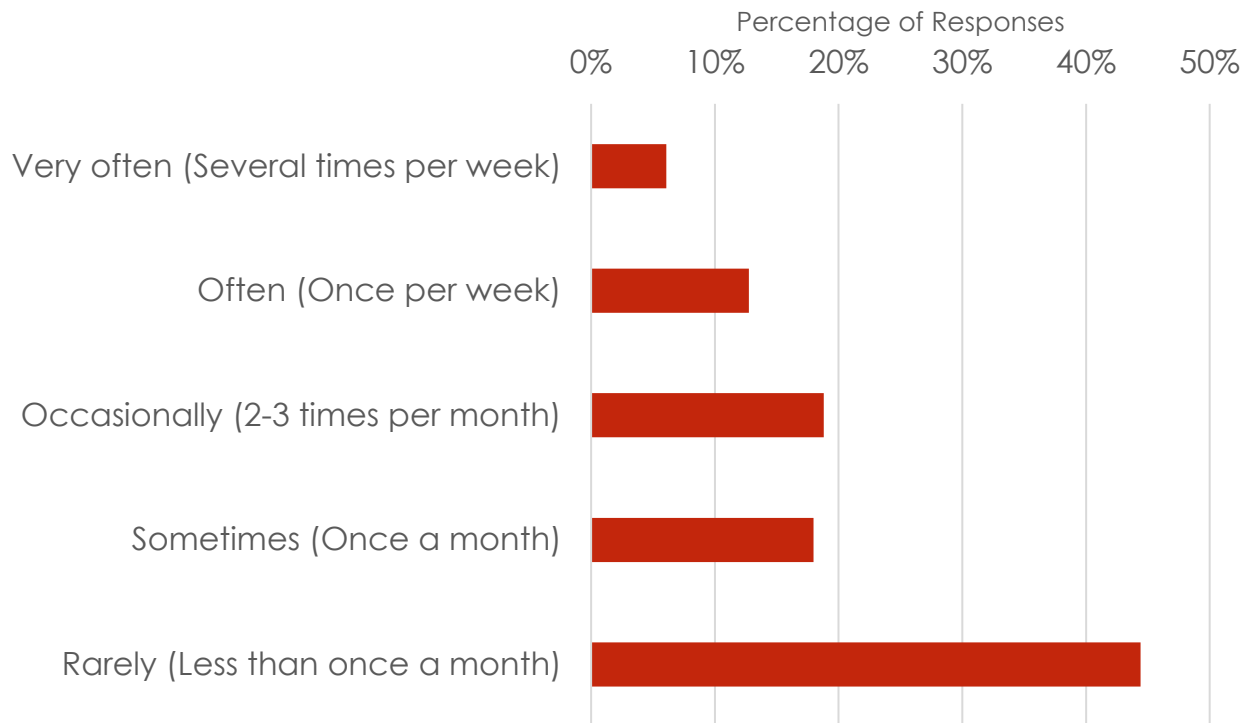
- Issues with the C&RC (14)
- Need for a dog park (8)
- Poor field quality (6)

A combined 82.3% of respondents are very satisfied or satisfied with the Township's parks, open space, and recreational facilities.

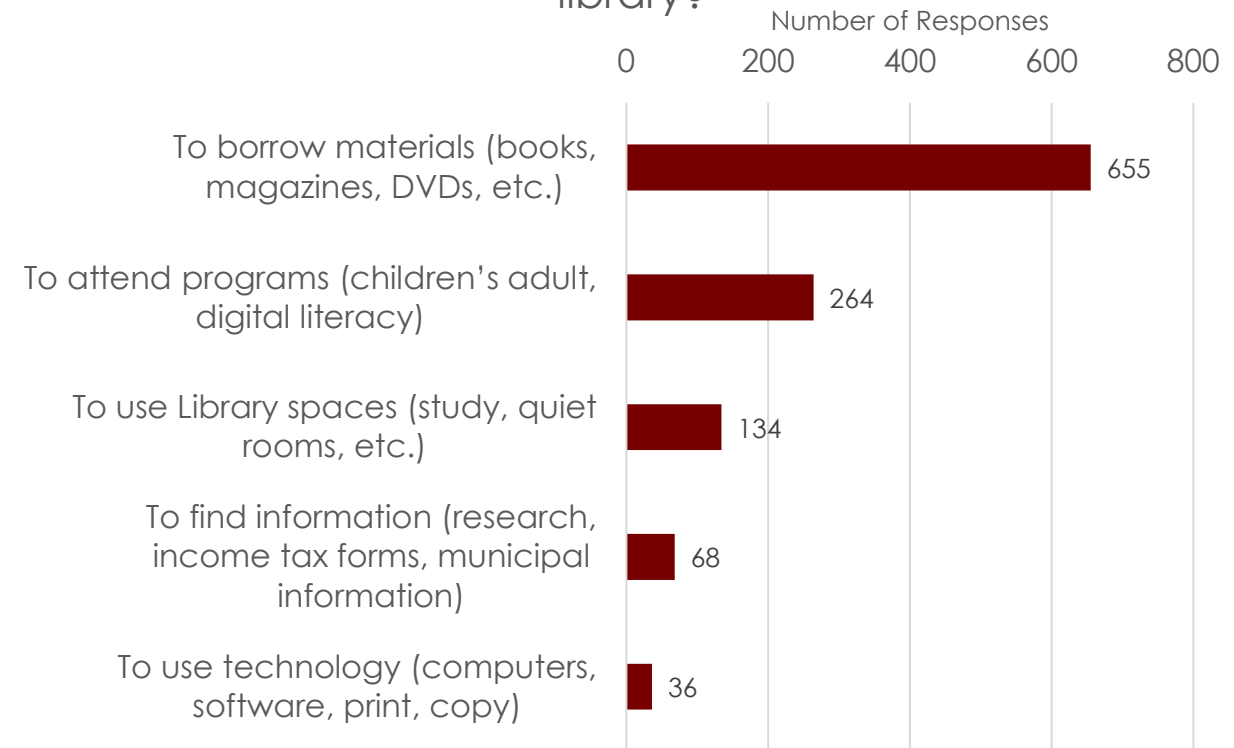
SURVEY RESULTS

LIBRARY SERVICE

How often do you use the Upper St. Clair Library?



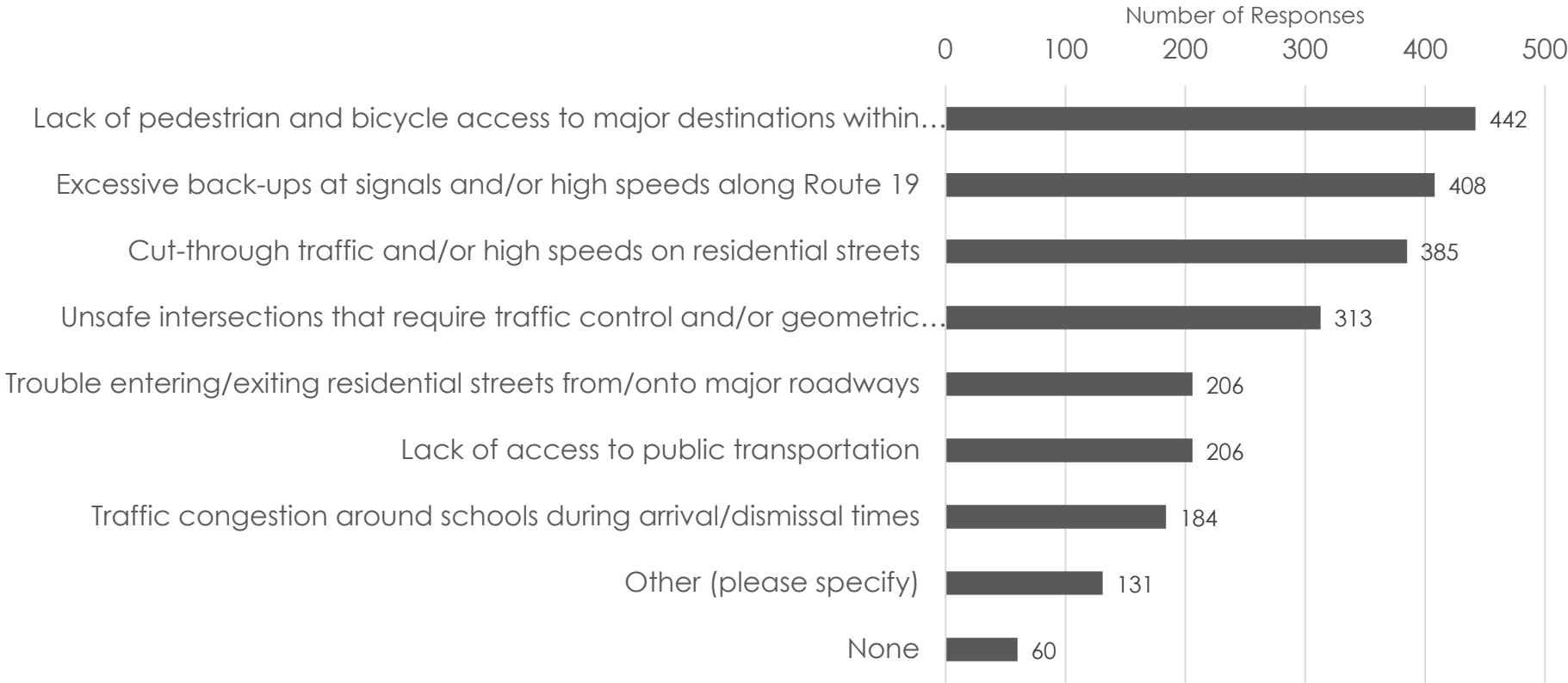
What are your main reasons for using the library?



SURVEY RESULTS

TRANSPORTATION

What does your household perceive as major transportation issues within Upper St. Clair? Please select all that apply.

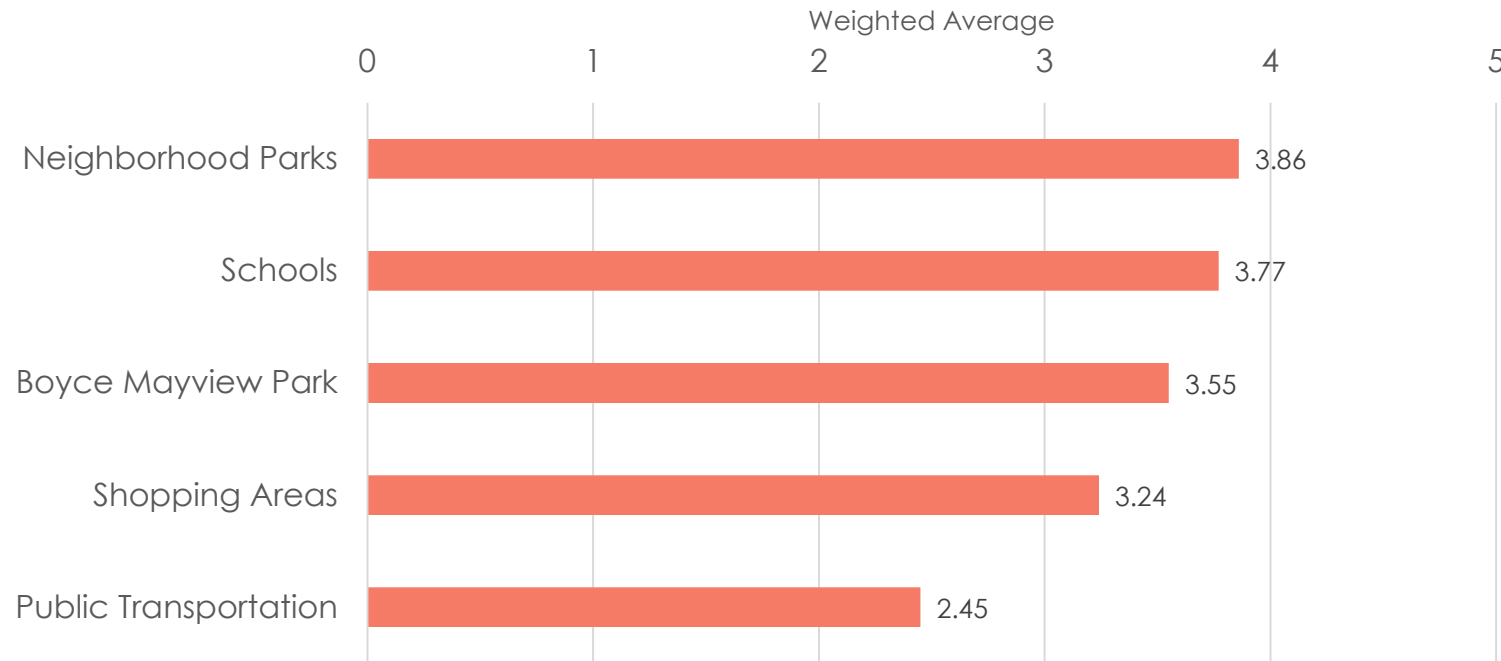


Other Transportation Issues

- Need for more sidewalks (27)
- Traffic, congestion, and difficult turns (19)
- Speeding concerns (19)
- Intersection concerns (19)

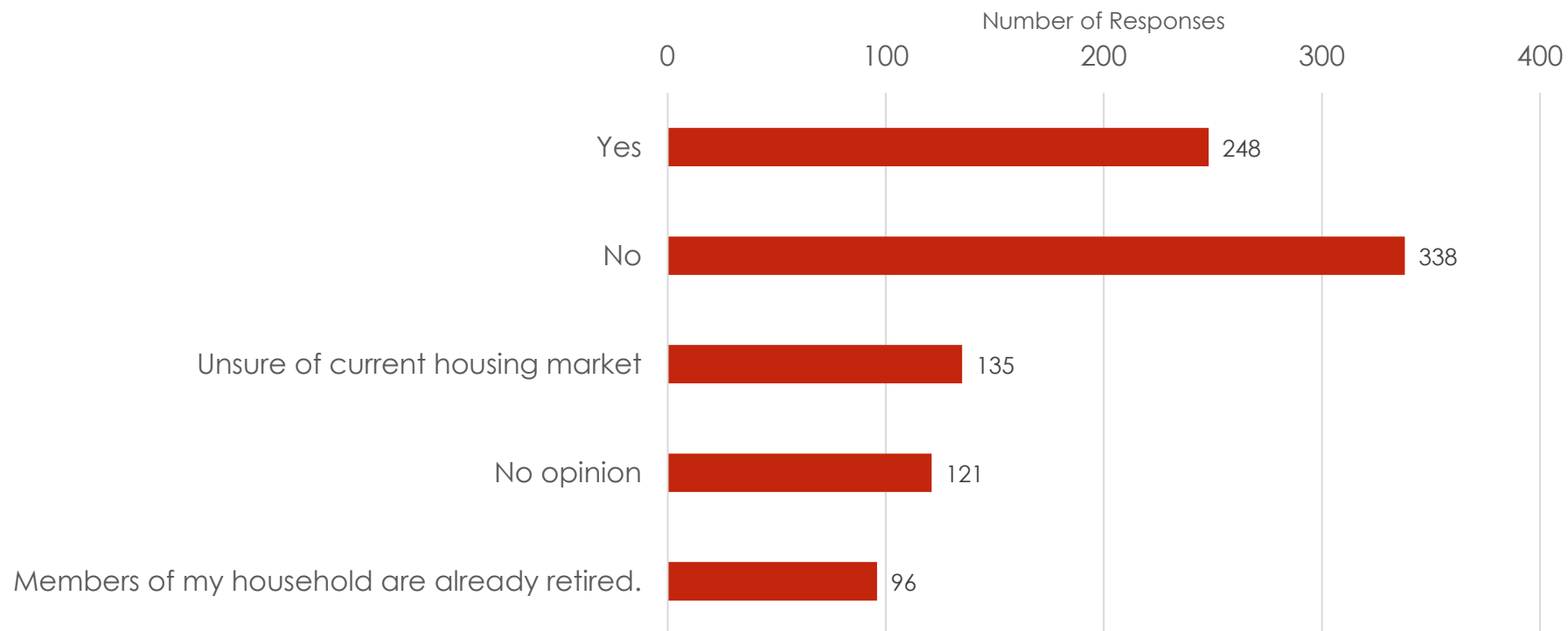
SURVEY RESULTS TRANSPORTATION

Please rate the following Township destinations of your household for pedestrian access. (1 being least important and 5 being most important)



SURVEY RESULTS LAND USE

Do you believe that the current variety and affordability of the housing in Upper St. Clair will meet your household's needs at retirement?



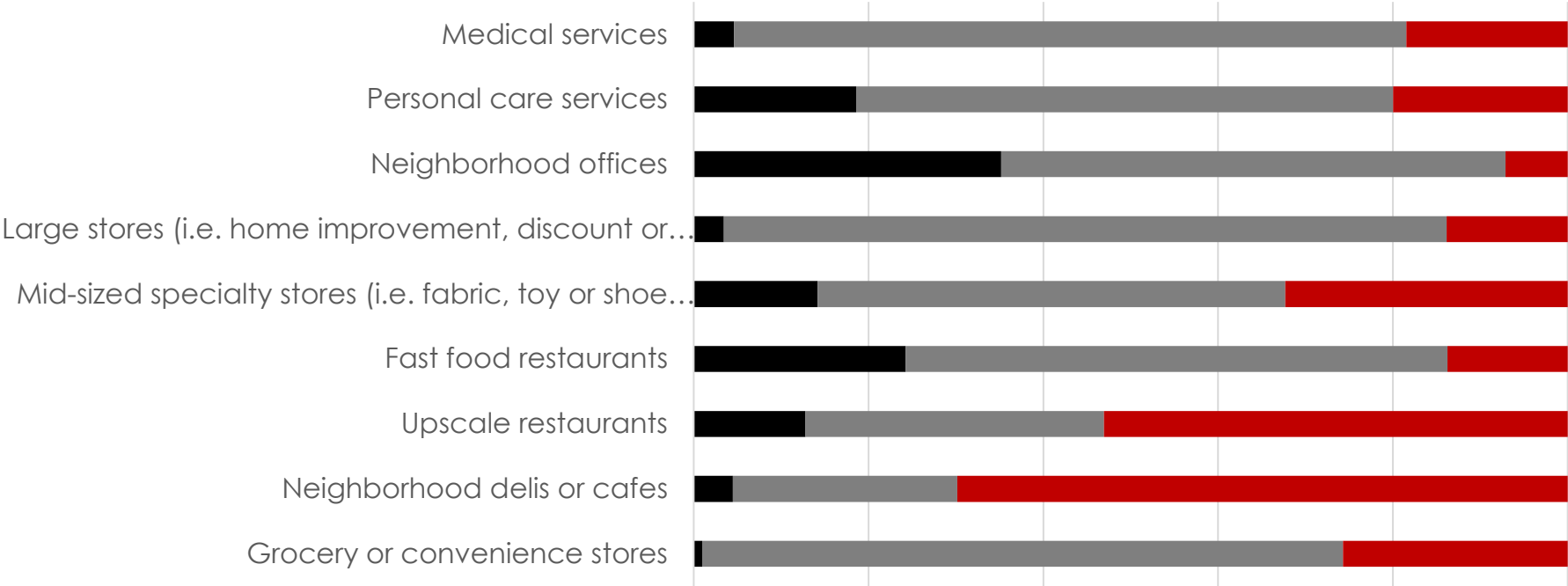
36.0% of respondents do not believe the current variety and affordability of the housing in Upper St. Clair will meet their household's needs at retirement.

SURVEY RESULTS LAND USE

How well are USC's businesses and services meeting your household's needs?

Percent of Responses

0% 20% 40% 60% 80% 100%

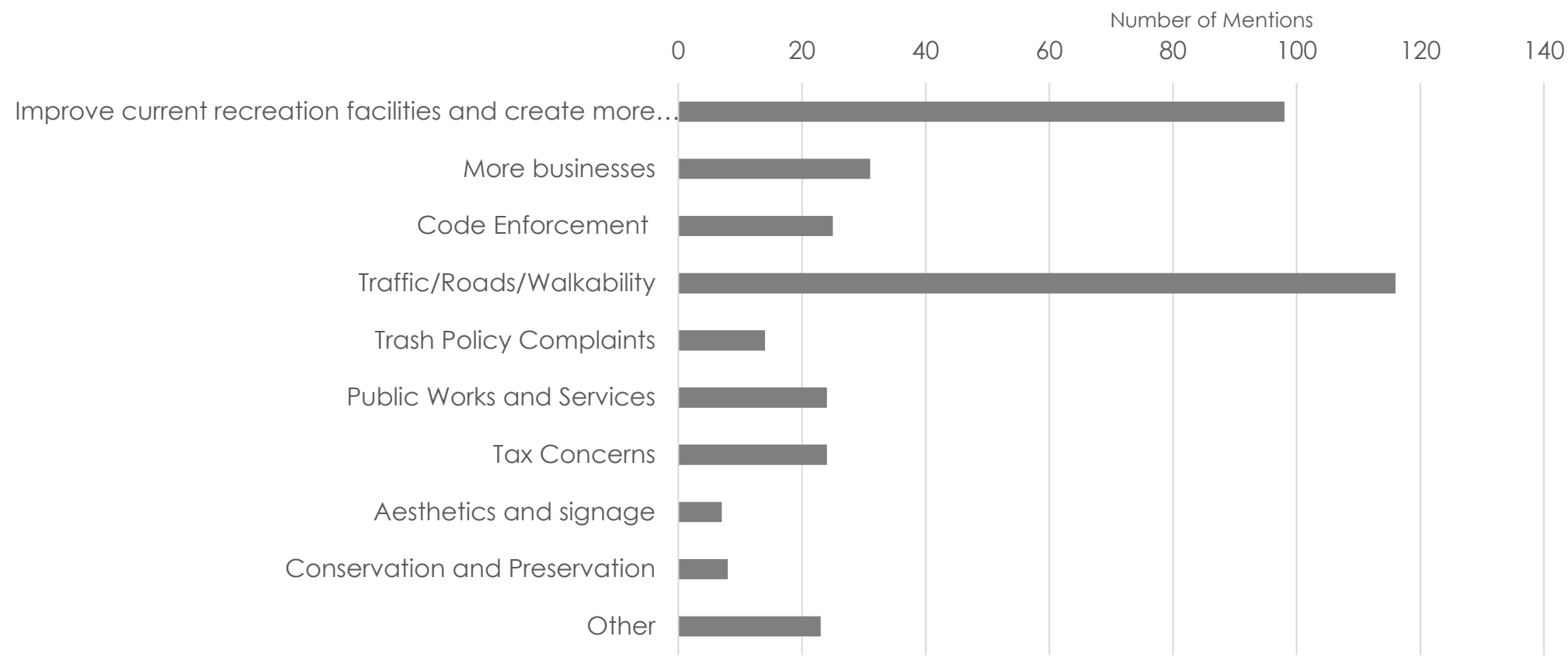


Many respondents identified a need for more dining options (both sit-down or take-out) in the Township.

■ Do not use ■ Current level is sufficient ■ Would like more

SURVEY RESULTS

Is there anything else you'd like the comprehensive planning team to be aware of moving forward with the Township's Comprehensive Plan?



SURVEY TAKEAWAYS

- Survey respondents mainly fell in the age range of 19-64.
- Most people rely on some form of Township communication (social media, magazines, or email) for Township news.
 - When asked about social media effectiveness most respondents considered email most effective.
- The top 3 reasons people choose to live in USC is schools, property resale value, and location.
 - Schools was a clear outlier with over 900 votes.
- Emergency services, streets and roads, and parks and trails were voted the most important improvements needed (in that order).
- A safe and healthy community and being a good school district are the most important aspects of USC to residents.
- Quality of services were rated a 3.5 or more (5 being excellent).

SURVEY TAKEAWAYS

- All issues were ranked between 3 and 4 for what should be most important to Township officials the highest weighted average was stormwater management and the lowest was indoor community spaces.
- Residents' responses indicated a clear outlier with walking trails being a necessary addition to recreational facilities.
- Over half (55.6%) of respondents use the Upper St. Clair Library at least once a month and most (79.7%) go there to borrow materials.
- Residents view lack of pedestrian or bicycle access, excessive backups and/or high speeds along Route 19, and cut-through traffic/high speeds on high residential streets as major transportation issues.
 - Other streets mentioned for traffic concerns include Lesnett Road, Boyce Road, Mayview Road, Bank Street, and Washington Road.
- Responses weighted average for most important destination access were between 3 and 4 (5 being most important) except for public transportation.
- Most respondents believe that USC housing will not meet their households needs for retirement.